



Become a Member of the **'Visiting Team'**

To help the LINK get an idea of how well services are meeting people's needs, it may be useful for someone to visit to observe what happens and speak to people who use the services. Visits could be made to any health or social care service premises (except Children's Social Care services), such as GPs, hospitals, dentists, care homes, day services/centres.

To make sure that visits are carried out in a professional way, a Code of Conduct has been written. In order to support members of the Visiting Team to do this, the LINK will:

- * Offer training so that the visiting team have an understanding of why and how visits should be carried out; equality and diversity; protecting vulnerable adults; confidentiality; and techniques to use when speaking to people.
- * Help people to understand the Code of Conduct and their role during the visit.
- * Give the team Criminal Record Bureau checks
- * Work with members of the Visiting Team to prepare for visits, get any information needed and put a report together about what they have found out.

If you would like to know more about becoming a member of the Visiting Team, please contact

The LINK Support Team at
Unit 15, HQ Building, 237 Union Street, Plymouth, PL1 3HQ.

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